

Terms and Conditions

Truck Hire Fees

	Period of Hire	Hire Fee	Per KM Charge (includes fuel)
Move-In	Up to 24 hours	FREE	40 cents
Occasional Hire and Move-Out	Up to 4 hours	\$70	40 cents
	Up to 24 hours	\$120	40 cents

Truck Hire Insurance (Storers **must** choose one of the insurance options when hiring the truck.)

	Upfront Cost
Option 1 – Standard In the event of an accident or damage to the vehicle the storer is liable for the \$2500 excess on the insurance policy. The storer must provide a preauthorisation of \$2500 on their credit card. There are no other charges to select this insurance option.	\$0.00
Option 2 – Excess Reduction In the event of an accident or damage to the vehicle the storer is liable for the \$400 excess on the insurance policy. The storer must provide a preauthorisation of \$400 on their credit card. There is a \$40 upfront charge for this option.	\$40.00

Truck Hire Conditions

- The truck service is subject to availability. Bookings are essential.
- The complimentary truck service is only available for move in.
- The complimentary truck service is provided as an alternative to the trailer service not as an additional service.
- To be entitled to complimentary use of the truck the storer must book / have a unit at least 7.5m3 in size.
- The truck may be hired for move out.
- The truck may be hired at other times during the rental period for moving goods in or out of the facility or between other locations.
- If Self Storage Plus has provided a driver for the truck we do not offer a passenger service in the vehicle.
- The truck may only be used within a 400km radius of the Blaxland facility.
- The truck must be picked up and returned to the Blaxland facility.
- The nominated driver(s) must be at least 25 years of age and have been licensed in the required category for at least 24 months.
- The nominated driver(s) does not have to be the storer.
- The storer must sign the Truck Hire Agreement.
- The truck hire service is for the period specified in the Truck Hire Agreement.
- The truck includes: a furniture trolley; four blankets and four tie-down straps. If any of these items are not returned the storer will be charged for their replacement.
- If the truck is not returned on time a Late Return Fee of \$50.00 per 30-minute period (or part thereof) will be charged.
- If the truck is not returned in a satisfactory state of cleanliness the storer will be charged a \$30.00 cleaning fee.
- Whilst in transit the storer's goods are **NOT** covered under Self Storage Plus' insurance policy unless we are the drivers.
- The truck fee is not redeemable as a rental credit.
- The per-kilometre rate is **INCLUSIVE** of fuel. Storers are not responsible for refuelling the truck unless otherwise advised.
- If a storer needs to refuel the truck they will be reimbursed the cost on presentation of a receipt when returning the vehicle.

Trailer Hire Conditions

- The trailer service is subject to availability. Bookings are essential.
- The trailer service is only available to current storers.
- The trailer is only to be towed by Self Storage Plus. We do not offer a passenger service in the motor vehicle.
- Our complimentary trailer service is only available for move in.
- To be entitled to complimentary use of the trailer you must book a unit at least 7.5m3 in size.
- If your storage unit is larger than 30m3 or you take multiple units totalling more than 30m3 we will provide you with two (2) complimentary trailers on move in.
- The trailer may be hired for an additional fee for move out. The trailer may also be hired at other times during the period of rental for moving goods in or out of the facility.
- The trailer cannot be hired to move goods between other locations.
- The trailer service is only offered within an area bounded by: Kingswood; Mulgoa; Mount Victoria; Hawkesbury Heights; and Yellow Rock.
- Unless otherwise advised the trailer service is for a period of 24hrs. This is from drop off to unloading. Trailer service exceeding a 24hr period will incur a fee of \$50 per 24hr period.
- The trailer includes a furniture trolley; four blankets and four tie-down straps. If any of these items are not returned you will be charged for their replacement.
- Every attempt will be made to park the trailer as close as possible to your preferred loading point at the drop off address. The driver will make this determination.
- Whilst in transit the storer's goods are covered under our insurance to a value of up to \$25,000.
- The storer must lock the trailer with their own padlock whilst their goods are in transit.
- The trailer fee is not redeemable as a rental credit